# GoldMine<sup>®</sup> Table Definitions

# **Compiled By:**

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#### **GOLDMINE SALES AND MARKETING TABLE STRUCTURES**

This document is a compilation of information gathered from GoldMine's help files, documentation and our own first-hand experience in using the product. We make no guarantees as to its accuracy, but have done everything we can to provide documentation as complete and accurate as possible. We hope this documentation will assist you in enhancing the functionality of your investment in GoldMine.

The bulk of this document details information about all of GoldMine's tables. Included are indexes for both dBase and SQL (typically the same functionally) as well as relationships, field names, descriptions, data types and sizes. There is also further clarification where needed for certain fields/records as well as possible values where appropriate.

At the end of this document are diagrams showing the relationships between the primary tables in GoldMine. This does not include all relationships, but it shows the ones you will need to work with in most development or reporting projects. The field names for the tables in these relationships may not be the actual ones in your system (i.e. user defined fields in Contact2 or upper-case fields in several tables for SQL indexing), but for the most part they are representative. You should check the specific pages with table structure information for complete documentation on these tables and use the relationships pages strictly for viewing the primary relationships between the tables. In addition to this, we should clarify that not all this information is provided by GoldMine and some of it has been extrapolated from our use of the product. While we have made every endeavor to include all relationships and to portray them accurately, it is possible that we have misrepresented something. Always remember to verify your work on a test system before implementing it on your live database.

It is important to note that writing directly to any of these tables (whether dBase or SQL) is not supported by either FrontRange Solutions (GoldMine) or ETB Solutions. You risk data corruption and at best you will lose all synchronization information for these changes you make. To safely update GoldMine's database, you should use the API specifications that GoldMine provides to update their tables.

If you have any questions regarding the material provided here, please contact us at <a href="mailto:support@etbsolutions.com">support@etbsolutions.com</a> and we'll be happy to clarify. And if you see a mistake, please alert us so we can correct it. We hope this provides you with the information you need to enhance your use of GoldMine.

# **Location of Specific Data**

Below is a list of commonly requested data and the table it is located in. For more specifics about how the data is stored in that table, refer to the table definition page listed.

Data	Table	Page
Additional Contacts	ContSupp	13
Alert Definitions	InfoMine	38
Assigned Alerts	ContSupp	21
Automated Processes (Assigned)	ContSupp	22
Automated Processes (Definitions)	Tracks	50-52
Completed Appointments, Calls, To-Dos, Action	s ContHist	10-11
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Custom Data	Contact2	8
Custom Field Definitions	ContUDef	24
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Database Locations	SPFiles	48
Details/Profiles	ContSupp	14
Details/Profiles Header Definitions	ContSupp	15
E-Mail Addresses	ContSupp	16
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Licensing Information	License	57
Linked Documents	ContSupp	20
Merge Documents	Forms	29
Opportunities/Projects	OpMgr, OpMgrFld	41-42
Organizational Tree	ContSupp	18
Pending Appointments, Calls, To-Dos, Actions	Cal	25-26
Personal Rolodex	PerPhone	43
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Synchronization Records (changes, deletes)	ContTLog, GMTLog	23,32
Synchronization Settings	GSServer, GSSites	34-35
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Relationships Tables		Page
	ntact2, ContSupp, ContGrps	61
Calendar-Related Tables Contact1, Cal	, ContHist, MailBox, OpMgr, OpM	lgrFld 62

# **Typical Database Layouts**

These are sample database layouts for both dBase and SQL GoldMine databases. Your specific configuration may differ.

Table	dBase Location	SQL Location
Contact1	x:\goldmine\common	GoldMine_Sales_And_Marketing
Contact2	x:\goldmine\common	GoldMine_Sales_And_Marketing
ContGrps	x:\goldmine\common	GoldMine_Sales_And_Marketing
ContHist	x:\goldmine\common	GoldMine_Sales_And_Marketing
ContSupp	x:\goldmine\common	GoldMine_Sales_And_Marketing
ContTLog	x:\goldmine\common	GoldMine_Sales_And_Marketing
ContUDef	x:\goldmine\common	GoldMine_Sales_And_Marketing
Cal	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Fields5	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Filters	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Forms	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
FormsFld	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
FormsQue	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
GMTLog	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
GSLogs	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
GSServer	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
GSSites	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
ImpExp	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
InfoMine	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
LeadDBFS	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Lookup	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
MailBox	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
OpMgr	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
OpMgrFld	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
PerPhone	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Report32	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Resitems	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
ScriptSW	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
SPFiles	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
SysLog	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
Tracks	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
UserLog	x:\goldmine\gmbase	GoldMine_Sales_And_Marketing
CharSet	x:\goldmine	x:\goldmine
DataDict	x:\goldmine	x:\goldmine
Flags	x:\goldmine	x:\goldmine
License	x:\goldmine	x:\goldmine
SyncLock	x:\goldmine	x:\goldmine
SyncTask	x:\goldmine	x:\goldmine
Users	x:\goldmine	x:\goldmine

#### IMPORTANT INFORMATION

This is a list of the common field names and functions listed over the next few pages. It is not a complete list, but does highlight the most common questions.

#### ACCOUNTNO

This field is the linking field for most tables, linking all secondary tables back to the primary contact record. The method by which this value is created is described in Contact1.

#### RECID

When AccountNo is not used to link records between tables, this value is. It is the Unique ID of each table, a value you can search and index on without worrying about duplicates. It is often used in linking calendar, history or profile records with primary or secondary contacts as well as opportunity records.

#### COMMON/GMBASE/ROOT

Used to identify the location of the filenames that are being documented. These are the default folders these files may be located in under the GoldMine subdirectory. These folders can be changed by the system administrator and may not be the same for you. Also, if you are using a SQL system, these may be located in separate databases, or in most systems, combined into one database. The distinction between the three is that Common refers to the contact files (primary, secondary contacts, history, etc), GMBase refers to tables that apply to all contact files (Calendar, mailbox, lookup values, system logs, sync files, etc) and Root refers to the tables in the program directory. The files in the Root directory are always in dBase format and cannot be converted to SQL.

#### UPPER

UpperCases the string passed. Same as UCase\$ in VB.

#### SUBSTR

Returns a subset of the string passed. Same as Mid\$ in VB.

#### DTOS

Converts a date to a string. Same as CDate in VB.

#### STR

Converts a parameter to a string. Same as CStr in VB.

#### Differences between dBase and SQL tables

Aside from where they reside, there is no significant difference between the structures of these tables. In SQL databases, the contact files and GMBase files are often combined into the same database for the primary contact set. There are also additional fields added to some SQL tables prefaced by a U\_ that store an upper-cased "shadow" of the associated field name. These fields are used in indexes.

#### Date and Time Formatting

Date fields in GoldMine tables are formatted based on Window's settings. For example, if the regional settings in Windows are set to display a date as m/d/yyyy then dates will be displayed as 1/1/2001. Times are stored as strings and formatted in a few different manners depending on the table being viewed. Most times, however are stored in military time – hh:mm (ex. 21:13 = 9:13pm). Exceptions to this rule will be specified.

# **CONTACT1**

Directory: COMMON

Description: Contact file—contains the main fields of contact records

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
CONTACC	ACCOUNTNO	ACCOUNTNO	No	15
CONTCOMP	UPPER(COMPANY)+SUBSTR(ACCOUNTNO,10,4)	U_COMPANY+ACCOUNTNO	No	16
CONTNAME	UPPER(CONTACT)+SUBSTR(ACCOUNTNO,10,4)	U_CONTACT+ACCOUNTNO	No	17
CONTZIP	ZIP+SUBSTR(ACCOUNTNO,10,4)	ZIP+ACCOUNTNO	No	18
CONTCITY	UPPER(CITY)+SUBSTR(ACCOUNTNO,10,4)	U_CITY+ACCOUNTNO	No	19
CONTKEY1	UPPER(KEY1)+SUBSTR(ACCOUNTNO,10,4)	U_KEY1+ACCOUNTNO	No	20
CONTKEY2	UPPER(KEY2)+SUBSTR(ACCOUNTNO,10,4)	U_KEY2+ACCOUNTNO	No	21
CONTKEY3	UPPER(KEY3)+SUBSTR(ACCOUNTNO,10,4)	U_KEY3+ACCOUNTNO	No	22
CONTKEY4	UPPER(KEY4)+SUBSTR(ACCOUNTNO,10,4)	U_KEY4+ACCOUNTNO	No	23
CONTKEY5	UPPER(KEY5)+SUBSTR(ACCOUNTNO,10,4)	U_KEY5+ACCOUNTNO	No	24
CONTLAST	UPPER(LASTNAME)+SUBSTR(ACCOUNTNO,10,4)	U_LASTNAME+ACCOUNTNO	No	25
CONTSTAT	UPPER(STATE+CITY)+SUBSTR(ACCOUNTNO,10,4)	U_STATE+U_CITY+ACCOUNTNO	No	
CONTCNTY	UPPER(COUNTRY+STATE)+SUBSTR(ACCOUNTNO,10,4)	U_COUNTRY+U_STATE+ACCOUNTNO	No	
CONTPHON	PHONE1+SUBSTR(ACCOUNTNO,10,4)	PHONE1+ACCOUNTNO	No	26
CN1RECID	RECID	RECID	Yes	27

## Relationships

<u>Field</u>	Related Table->Field	Type	Notes/Description
AccountNo	Contact2->AccountNo	1-1	Contact2 holds additional fields
AccountNo	ContSupp->AccountNo	1-M	
AccountNo	ContHist->AccountNo	1-M	
AccountNo	Cal->AccountNo	1-M	Only for activities linked to a contact record
AccountNo	MailBox->AccountNo	1-M	Linked e-mails, does not include folder records in Mailbox.

Field Name	Type	Len	Description
ACCOUNTNO	String	20	Unique Account Number. This field is automatically generated with the following values in the specified positions.
			1-6: Date in YYMMDD format (Note 2000=A0, 2001=A1, 2010=B0)
			7–11: Seconds since midnight
			12–17: Randomly generated
0014711111	0.1		18–20: First three characters of the contact or company name
COMPANY	String	40	Company Name
CONTACT	String	40	Contact Name
LASTNAME	String	15	Contact's Last Name
DEPARTMENT	String	35	Department
TITLE	String	35	Contact Title
SECR	String	20	Secretary
PHONE1	String	25	Phone 1
PHONE2	String	25	Phone 2
PHONE3	String	25	Phone 3
FAX	String	25	Fax
EXT1	String	6	Phone Extension 1
EXT2	String	6	Phone Extension 2
EXT3	String	6	Fax Extension (used as EXT3 to maintain compatability with previous versions)
EXT4	String	6	Phone Extension 3
ADDRESS1	String	40	Address 1
ADDRESS2	String	40	Address 2

# **CONTACT1**, continued

# Structure (Continued)

Structure (Contin	iueu)		
Field Name	Type	Len	Description
ADDRESS3	String	40	Address 3
CITY	String	26	City
STATE	String	20	State
ZIP	String	10	Zip Code
COUNTRY	String	20	Country
DEAR	String	20	Salutation
SOURCE	String	20	Source (Lead)
KEY1	String	20	Key 1
KEY2	String	20	Key 2
KEY3	String	20	Key 3
KEY4	String	20	Key 4
KEY5	String	20	Key 5
STATUS	String	3	Internal Status. Composed of 3, 1-character flags.
	-		Position 1 identifies the format of the phone numbers for the contact. If
			the first character is U, the phone numbers are formatted for USA-style
			phone numbers: (999)999-9999.
			Position 2 indicates the curtain level. (0=none, 1=partial, 2=full)
			Position 3 indicates a record alert is present if the value is 1.
NOTES	Memo	10	Notes
MERGECODES	String	20	Merge codes for primary contact
CREATEBY	String	8	Creation user
CREATEON	Date	8	Creation date
CREATEAT	String	5	Creation time
OWNER	String	8	Record Owner. If blank, owner is Public.
LASTUSER	String	8	Last modified by
LASTDATE	Date	8	Last modified date
LASTTIME	String	6	Last modified time
U_COMPANY	String	40	Upper-case shadow of Company Name (SQL Only)
U_CONTACT	String	40	Upper-case shadow of Contact Name (SQL Only)
U_LASTNAME	String	15	Upper-case shadow of Contact's Last Name (SQL Only)
U_CITY	String	26	Upper-case shadow of City (SQL Only)
U_STATE	String	20	Upper-case shadow of State (SQL Only)
U_COUNTRY	String	20	Upper-case shadow of Country (SQL Only)
U_KEY1	String	20	Upper-case shadow of Key 1 (SQL Only)
U_KEY2	String	20	Upper-case shadow of Key 2 (SQL Only)
U_KEY3	String	20	Upper-case shadow of Key 3 (SQL Only)
U_KEY4	String	20	Upper-case shadow of Key 4 (SQL Only)
U_KEY5	String	20	Upper-case shadow of Key 5 (SQL Only)
RECID	String	15	Record ID

# **CONTACT2**

**Directory: COMMON** 

Description: Contact file—contains the additional fields of contact records. Each complete contact

record has a record in this file. User-defined field data is stored in this file.

**Indexs** 

Name	dBase Index	SQL Index	Unique?	ID
CONTACT2	ACCOUNTNO	ACCOUNTNO	No	28
CN2RECID	RECID	RECID	Yes	29

## Relationships

Field	Related Table->Field	Type	Notes/Description	
AccountNo	Contact1->AccountNo	1-1		

- Line Care	_		
Field Name	Type	Len	Description
ACCOUNTNO	String	20	Account Number
CALLBACKON	Date	8	Call Back Date
CALLBACKAT	String	8	Call Back Time (unused compatability field) (Format: h:mmam/pm.
			Left padded with space if less than 10. Examples: '12:13pm', '
			8:53am').
CALLBKFREQ	Integer	3	Call Back Frequency
LASTCONTON	Date	8	Last Contact Date
LASTCONTAT	String	8	Last Contact Time (Format: h:mmam/pm. Left padded with space if
			less than 10. Examples: '12:13pm', '8:53am').
LASTATMPON	Date	8	Last Attempt Date
LASTATMPAT	String	8	Last Attempt Time (Format: h:mmam/pm. Left padded with space if
	-		less than 10. Examples: '12:13pm', '8:53am').
MEETDATEON	Date	8	Meeting Date
MEETTIMEAT	String	8	Meeting Time (Format: h:mmam/pm. Left padded with space if less
	· ·		than 10. Examples: '12:13pm', '8:53am').
COMMENTS	Date	65	Comments
PREVRESULT	String	65	Previous Results
NEXTACTION	String	65	Next Action
ACTIONON	Date	8	Next Action Date
CLOSEDATE	Date	8	Next forecasted sale expected close date
USERDEF01	String	10	User Defined 1
USERDEF02	String	10	User Defined 2
USERDEF03	String	10	User Defined 3
USERDEF04	String	10	User Defined 4
USERDEF05	String	10	User Defined 5
USERDEF06	String	10	User Defined 6
USERDEF07	String	10	User Defined 7
USERDEF08	String	10	User Defined 8
USERDEF09	String	10	User Defined 9
USERDEF10	String	10	User Defined 10
RECID	String	15	Record ID
	3	=	

#### **CONTGRPS**

**Directory: COMMON** 

Description: Groups file—the CONTGRPS file is used for both the group header, which defines each

group (see CONTGRPS Structure header records below), and members for each group

(see CONTGRPS Structure member records below).

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
GROUPNO	UPPER(USERID+CODE)	USERID+U_CODE+RECID	No	37
GROUPACC	ACCOUNTNO+USERID	ACCOUNTNO+USERID	No	38
GRPRECID	RECID	RECID	Yes	39

#### Relationships

Field	Related Table->Field	Type	Notes/Description
AccountNo	Contact1->AccountNo	M-1	Member records only *

#### Structure (header records)

Field Name	Type	Len	Description
USERID	String	15	Group user
CODE	String	8	Group code
ACCOUNTNO	String	20	Header info *
REF	String	24	Group reference
U_CODE	String	8	Upper-case shadow of Group code (SQL Only)
RECID	String	15	Record ID/Group number

<sup>\*</sup> The AccountNo field contains the following information when the CONTGRPS record is a group header record:

Positions	<u>Value</u>
1–8	"*M" + group number
15-20	Total members in group

The next available group number is stored in the Code field in the first physical record in CONTGRPS.DBF.

#### Structure (member records)

Field Name	Type	Len	Description
USERID	String	15	Group number (from group header)
CODE	String	8	Member sort value
ACCOUNTNO	String	20	Linked contact accountno
REF	String	24	Member reference.
U_CODE	String	8	Upper-case shadow of Member sort value (SQL Only)
RECID	String	15	Record ID

# **CONTHIST**

**Directory:** COMMON

Description: Contact history file—contains a record for each completed activity

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
CONTHIST	ACCOUNTNO+DTOS(ONDATE)+RECID	ACCOUNTNO+ONDATE+RECID	No	33
CONTHUSR	USERID+SRECTYPE+DTOS(ONDATE)+RECID	USERID+SRECTYPE+ONDATE+RECID	No	34
CNHRLINK	LOPRECID+DTOS(ONDATE)	LOPRECID+ONDATE	No	35
CNHRECID	RECID	RECID	Yes	36

#### Relationships

Field	Related Table->Field	Type	Notes/Description
AccountNo	Contact1->AccountNo	M-1	
LopRecID	OpMgr->RecID	M-1	Records related to opportunities/projects
RecID	MailBox->LinkRecID	1-1	
LinkRecID	MailBox->RecID	1-1	

#### Structure

Field Name	Type	Len	Description
USERID	String	8	User
ACCOUNTNO	String	20	Account Number
SRECTYPE	String	1	First character of RecType
RECTYPE	String	10	Record Type. Contains up to 5 characters. The following are definitions for each segment of this field.

Characters 1-2 (Record Type)

Characters	s 1-2 (Record Type)
Α	Appointment
С	Phone call
CC	Call back
CI	Incoming call
CM	Returned message
CO	Outgoing call
D	To-do
E	Event
L	Form
M	Sent message
MG	E-mail message
MI	Received e-mail
MO	Sent e-mail
O S	Other
	Sale
T	Next action
U	Unknown

# Character 3 (Result of the Activity) {Space} Successful

{Space} U Unsuccessful

# Character 4 (Private, RSVP Flags) {Space} Non-Private, Non-RSVP

Private R **RSVP** Private and RSVP В

# **CONTHIST**, continued

Field Name	Type	Len	Description	
RECTYPE	(Possible values contin	ued)	Character 5 (	Color of Original Activity)
	`	,	{Space}	Blue (default)
			j ,	Magenta
			" (Quote)	Red
			#	Cyan
			\$	Green
			%	Yellow
			&	Dark Cyan
			(Apostrophe)	White
			(	Light Gray
			)	Maroon
			*	Dark Green
			+	Dark Yellow
			, (Comma)	Dark Blue
			- (Dash)	Purple
			. (Period)	Dark Gray Black
ONDATE	Doto	0	Action Data	DIACK
ONDATE	Date	8	Action Date	
ONTIME	String	5	Action Time	
ACTVCODE	String	3	Activity Code	
RESULTCODE	•	3	Result Code	
STATUS	String	2		ag, second char =1 if notes exist
DURATION	String	8		. Formatted as hh:mm:ss. If none, either blank or forecasted sale value.
UNITS	Ctring	8	Units of a Forecas	
	String			
REF	String	65		ct name is stored at end in parenthesis, preceeded 'This is the reference (oc: Bob Smith)'.
NOTES	Memo	1	Notes	,
LINKRECID	String	15	E-Mail Linked Rec	ord ID
LOPRECID	String	15	Linked Opp. Mgr. F	
CREATEBY	String	8	Creation User	
CREATEON	Date	8	Creation Date	
CREATEAT	String	6	Creation Time	
	•	_		
LASTUSER	String	8	Last Modified By	
LASTDATE	Date	8	Last Modified Date	
LASTTIME	String	6	Last Modified Time	<del>2</del>
RECID	String	15	Record ID	

# **CONTSUPP**

**Directory: COMMON** 

Description:

Supplementary contact set—contains a record for each additional contact record, referral and profile record. The different record types are distinguished by the contents of the RecType field. Different RecTypes may use each field for a different purpose. See the pages following this for

details about each RecType and the fields it uses.

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
CONTSUPP	ACCOUNTNO+RECTYPE+UPPER(CONTACT)	ACCOUNTNO+RECTYPE+U_CONTACT+RECID	No	30
CONTSPFD	UPPER(RECTYPE+CONTACT+CONTSUPREF)	RECTYPE+U_CONTACT+U_CONTSUPREF	No	31
CNSRECID	RECID	RECID	Yes	32

#### Relationships

Field	Related Table->Field	Type	Notes/Description	
AccountNo	Contact1->AccountNo	M-1		

Field Name	Type	Len	Contact Description
ACCOUNTNO	String	20	Account Number
RECTYPE	String	1	Record Type
			A=Assigned Alert
			C=Additional contact record
			E=Automated Process attached event
			H=Extended profile header
			L=Linked document
			O=Organizational chart
			P=Profile record/extended profile record
			R=Referral record
CONTACT	String	30	Contact Name
TITLE	String	35	Contact Title
CONTSUPREF	String	35	Reference
DEAR	String	20	Dear (Salutation)
PHONE	String	20	Phone
EXT	String	6	Phone Extension
FAX	String	20	Fax number
LINKACCT	String	20	Linked Account
NOTES	Memo	1	Notes
ADDRESS1	String	40	Additional Contact Address 1
ADDRESS2	String	40	Additional Contact Address 2
ADDRESS3	String	40	Additional Contact Address 3
CITY	String	30	Additional Contact City
STATE	String	20	Additional Contact State
ZIP	String	10	Additional Contact Zip
COUNTRY	String	20	Additional Contact Country
MERGECODES	String	20	Merge Codes
STATUS	String	4	First character is flag, second char =1 if notes exist
LINKEDDOC	Memo	10	Linked Document
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
U_CONTACT	String	30	Upper-case shadow of Contact Name (SQL Only)
U_CONTSUPREF	String	35	Upper-case shadow of Reference (SQL Only)
RECID	String	15	Record ID

# **CONTSUPP, Additional Contacts**

RecType:

GM Location: **Contacts Tab** 

Description: Most of the field names in this table are designed for additional contacts. There is one field you

will not see in this table that you will see when looking at the additional contacts screen in GoldMine – that is, the e-mail address. This is handled as a separate ContSupp record and is described in more detail below. For the most part, the other fields on the screen in GoldMine

matchup with the fields in this table.

#### Fields Used

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	Link to Contact1 Record
RECTYPE		System	,C,
CONTACT	Name	User	Contact Name
TITLE	Title	User	Title
CONTSUPREF	Ref	User	Reference
DEAR	Dear	User	Salutation
PHONE	Phone	User	Phone #
EXT	X	User	Phone Extension
FAX	Fax	User	Fax #
NOTES	Notes	User	Notes
ADDRESS1	Address	User	Address Line 1
ADDRESS2	Address	User	Address Line 2
ADDRESS3	Address	User	Address Line 3
CITY	City	User	City
STATE	State/County	User	State
ZIP	ZIP/Postal Code	User	Zip Code
COUNTRY	Country	User	Country
MERGECODES	Mail Merge/Codes	User	Merge Code
STATUS		System	Position 1 = '1' if Email Address, Otherwise 0 Position 2 = '1' if Notes, Otherwise 0
RECID		System	Record ID

#### **Definitions/Descriptions:**

Field name when viewed in GoldMine. If blank, not visible in GoldMine. GoldMine Field: User/System: Defines whether the User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (' '), this is the actual value stored in this field.

# **CONTSUPP**, Details/Profiles

RecType:

GM Location: Details Tab, Extended Tabs

**Description:** This is the "catch all" location for storing any records that may exist multiple times for the

associated contact. Examples of this might be Serial #s, Products purchased, Equipment used,

etc. This tab is used for anything that does not fit well in custom fields in the Contact2

database. Each detail record can be "extended" to include 8 additional fields. In GoldMine, this is accessible via the Info tab of a Detail record. The Setup tab of this same Detail record

identifies the field names for each of these 8 fields. You only need to save these once and they

will be used for this same profile record (identified by the value in the Contact field) in the future. This information is stored in a Header record in the ContSupp table, identified by an H

rectype (more details below).

#### **Fields Used**

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	Link to Contact1 Record
RECTYPE		System	'P'
CONTACT	Detail	User	Profile name
TITLE	Field 1	User	Extended Detail Data
CONTSUPREF	Reference	User	Reference
PHONE		System	Link to Lookup.LookupSupp
EXT	Field 5	User	Extended Detail Data
NOTES	Notes	User	Notes
ADDRESS1	Field 7	User	Extended Detail Data
ADDRESS2	Field 8	User	Extended Detail Data
CITY	Date	System	Create By, Date, Time (under Audit Tab)
STATE	Field 6	User	Extended Detail Data
ZIP	Field 4	User	Extended Detail Data
COUNTRY	Field 3	User	Extended Detail Data
STATUS		System	Position 1 = '0'
			Position 2 = '1' if Notes, Otherwise 0
LASTUSER	User	System	Audit Tab, Last Update Section
LASTDATE	Date	System	Audit Tab, Last Update Section
LASTTIME	Time	System	Audit Tab, Last Update Section
RECID		System	Record ID

#### **Definitions/Descriptions:**

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Defines whether the User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (' '), this is the actual value stored in this field.

# **CONTSUPP, Detail Header Records**

RecType: H

GM Location: Used by Detail Records (Not visible)

**Description:** Contains the information for extended detail tabs (see above). This includes the names of the

fields as well as the width of columns. Extended detail tabs are viewable by clicking the small arrows to the right of the tabs. They are created by entering field names under the Setup tab of a Detail record. The column widths are set by adjusting the column widths, then opening the Detail record, clicking the Setup tab and checking the option to "Save Tab column positions".

#### Fields Used

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	'H' and Lookup.LookupSupp value
RECTYPE		System	'C'
CONTSUPREF		System	Profile Name/Tab Name
PHONE		System	'0' if there is a tab name
NOTES		User/System	Field Labels
COUNTRY	Country	User/System	Column Widths
RECID	-	System	Record ID

#### **Definitions/Descriptions:**

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field.

# **CONTSUPP, E-Mail Addresses**

RecType:

Contact: E-Mail Address

**GM Location:** Details Tab, E-Mail Manager

Description: All e-mail addresses are stored in this table. There are different variations of emails and below

are the settings of the various fields that define them. The Contact field is always "E-Mail

Address" and the ContSupRef field is always the e-mail address.

#### **Fields Used**

Field Name ACCOUNTNO RECTYPE	GoldMine Field	User/System System	Used For (Data Stored In) Link to Contact1 Record
CONTACT CONTSUPREF	Detail Reference	System User User	'E-Mail Address' E-Mail Address
PHONE		System	If Un-Attached E-Mail, the Lookup.LookupSupp value for E-Mail addresses
LINKACCT		System	If E-Mail of secondary contact, then RecID of that contact record.
ADDRESS1		User/System	If E-Mail address is too long, this stores the remainder of the address.
ADDRESS2		User/System	Contact name for addressing e-mail. Shown in <> when viewing the E-Mail address in the Reference field.
ZIP		System	Position 1 = ' ' {Blank} if Un-Attached, Otherwise 0 Position 2 = '1' if Primary Address, Otherwise 0 Position 3 = '1' if attached Address, Otherwise Blank Position 4 = '1' if attached Address, Otherwise Blank
STATUS RECID		System System	Blank if attached Address, If Un-attached, '00' Record ID

#### Definitions/Descriptions:

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Defines whether the User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (' '), this is the actual value stored in this field.

# **CONTSUPP, Web Addresses**

RecType: P

Contact: Web Site

GM Location: Details Tab, Web Site Manager

**Description:** All web addresses are stored in this table. There are different variations of web addresses and

below are definitions of how they are stored. The Contact field is always "Web Site" and the

ContSupRef field is usually the web address.

#### **Fields Used**

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	Link to Contact1 Record
RECTYPE		System	'P'
CONTACT	Detail	User	'Web Site'
CONTSUPREF	Reference	User	Web Site Address (See NOTES)
PHONE		System	If Primary address, 'mProfRef', otherwise
			Lookup.LookupSupp value for Web Site.
NOTES	Notes	User	If the entire web site address will exceed 40
			characters, the user must put the entire address in
			the Notes field instead.
STATUS		System	'00' for all addresses except those with address in
			Notes field, then '01' (see Detail/Profile use of this
			field above).
RECID		System	Record ID

#### **Definitions/Descriptions:**

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Defines whether the User or the System sets and maintains this value.

Used For:

The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field.

# **CONTSUPP, Organization Tree**

RecType: O

GM Location: Org Chart to left of contact records.

Description: Allows grouping of company records into an organizational layout.

#### Fields Used

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	AccountNo of the Link Record. If the entry is not a
			Link then use the account number of the record that
			the tree is created under.
RECTYPE		System	,O,
CONTACT		System	AccountNo of the record that the tree was originally created under.
CONTSUPREF		System	Stores the parent-child relationship. This relationship
			is stored in segments of 5 characters each. See the note below for details.
ADDRESS1		System	Title of the Org, Section, or Link. For every (5
			character) child/parent Segment (see
			CONTSUPREF explanation for details) add two
			spaces before the text.
EXT		System	'1' = Organization, '3' = Section or '6' = Link
RECID		System	Record ID

#### Definitions/Descriptions:

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Defines whether the User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field.

#### NOTE ON CONTSUPREF FORMATTING:

CONTSUPREF is a character field but the segments are displayed using numbers (padded with zeros). They also pertain to the sorting of the entries in the Org Tree. A new Organization might have the following value in CONTSUPREF:

If you add a section (Section1) to that organization you might use:

1000000500

10000 is the parent and 00500 is the child. Now every link or section under Section1 must have at least this value (1000000500) in CONTSUPREF.

Now let's say you add another section (Section2) under the org (not within the previous section) you might use: 1000000510

00510 is the child section and it will appear after (not inside of) Section1 because:

- a) it shares the same parent (10000) and
- b) it's value is greater than Section1 (00510 > 00500).

Every link or section appearing under Section2 will have at least this value in CONTSUPREF.

Now lets say that you want to add a Section (Section2a) inside of Section2. You might use:

100000051000500

Again the same rules apply. We can see how the parent number is here (1000000510) and the child number is appended (00500).

Organizations will start the initial parent number and only sections can add to it. Links do not add a child value they use the section's value+space+Contact name. This provides a sorting mechanism for Links within a section. Adding 'Seth Perelman' to Section2 might yield: 1000000510 Seth Perelman

Note that if the contact name gets truncated due to insufficient field length, it will not hurt the data

You can have a maximum of 5 sections within an Organization.

# **CONTSUPP**, Referrals

RecType:

**GM Location: Referrals Tab** 

**Description:** Each referral created generates two ContSupp records, one for each record that is linked to the

other.

#### **Fields Used**

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	AccountNo of Linked Company
RECTYPE		System	'L'
CONTACT	Reference	System	"To" or "For" and the linked company name.
TITLE		System	AccountNo of linked record.
CONTSUPREF	Referral	User	Reference field for the referral.
DEAR	Reference	System	Remainder of Contact field (i.e. Company name) if
			longer than 40 characters.
EXT		System	'T' if the referrer, 'R' if the referree.
LINKACCT		System	RecID of the linked record's ContSupp referral
			record.
NOTES	Notes	User	Notes
CITY	Date	System	Create By, Date, Time (under Audit Tab)
STATE	Status Tab	User	Several flags for the options on the Status Tab of the
			Referral record. If '1', the option is checked, if '0', it
			is un-checked.
			Position 1 = Initial Contact
			Position 2 = Interest Confirmed
			Position 3 = Identified Key Players
			Position 4 = Evaluation Requested
			Position 5 = Evaluation INP
			Position 6 = Evaluation Positive
			Position 7 = Making Decision
			Position 8 = Verbal Agreement
			Position 9 = Project Funded
			Position 10 = Purchase Order
			Position 11 = Product Delivery
			Position 12 = Done!
07.471.10			Position 13 = Lost Sale
STATUS		System	Position 1='0', Position 2='1' if notes, otherwise '0'.
RECID		System	Record ID

#### **Definitions/Descriptions:**

Field name when viewed in GoldMine. If blank, not visible in GoldMine. GoldMine Field: User/System:

Defines whether the User or the System sets and maintains this value.

The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field. Used For:

# **CONTSUPP, Linked Documents**

RecType: L

GM Location: Links Tab

**Description:** Contains the information needed to open a linked document as well as the synchronization

settings.

#### **Fields Used**

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	AccountNo of linked company
RECTYPE		System	'L'
CONTACT		System	Username, Document extension and Date Created
TITLE	Type	System	Description of document type
CONTSUPREF	Document	User	Description of document
DEAR	Date	System	Date, Time document linked. Format:
		•	YYYYMMDDHH:MM:SS
LINKACCT		System	RecID of E-Mail record for e-mailed attachments.
NOTES		Úser	Linked Doc Notes
ADDRESS1		User	Document directory and name
ADDRESS2		User	Continuation of document directory and name.
STATUS		System	Position 1='0' if no notes, '1' if notes, 'A' if the linked
			document is from an e-mail. The second position is sometimes used, it is typically '0', but it's use is unknown.
LINKEDDOC		User/System	Up to three parameters defining:
		·	SYNC: 0=No, 1=Yes
			CREATETIME: Format YYYYMMDDHHMM
			FILENAME: Full file name of the document.
RECID		System	Record ID

#### Definitions/Descriptions:

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Defines whether the User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field.

# **CONTSUPP, Alerts**

RecType:

Edit Menu | Record Properties, Alerts Tab **GM Location:** 

Each assigned alert generates a detail record in the ContSupp table. The Alert information is **Description:** 

stored in the Notes field.

#### **Fields Used**

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	AccountNo of Linked Company
RECTYPE		System	'A'
NOTES		User/System	Alert Code, the Username who assigned the alert
			and whether to log alerts in history. This field shows
			all alerts assigned to this record. The format is as
			follows:
			~ALERTCODE~USERNAME{Tab
			Character}{Log in History Code}{Line Feed
			Character} followed by the next alert, if any.
			The third parameter is a blank space or '0' if "Log
			Alert in History" is not selected. If "Log Alert" is
			selected, this parameter is '1'.
			So a typical Alert record might look like this:
			~SH~PAULð0ð~TA~SALLYð1ð
			Note, this identifies two alerts, one for SH and the
			other for TA. The second alert has been marked to
			log alerts made in history.
RECID		System	Record ID
		•	

#### **Definitions/Descriptions:**

Field name when viewed in GoldMine. If blank, not visible in GoldMine. GoldMine Field: User/System:

Defines whether the User or the System sets and maintains this value.

The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field. Used For:

# **CONTSUPP, Automated Process Attached Event**

RecType: E

GM Location: Attached Automated Process tracks.

**Description:** All assigned AP tracks are stored in ContSupp. This stores the details of where the track is at,

what the next event is, who assigned the track and more.

#### **Fields Used**

Field Name	GoldMine Field	User/System	Used For (Data Stored In)
ACCOUNTNO		System	AccountNo of Linked Company
RECTYPE		System	'E'
CONTACT		System	Date/Time AP was attached. In format:
			YYYYMMDDHH:MM:SS
TITLE		System	Link to Tracks.TrackNo for associated AP track.
CONTSUPREF	Next Event	System	Next event to be triggered. Duplicate of
			Tracks.Name
PHONE		System	Duplicate of Tracks.Toption1.
EXT		System	Next Event Number. Duplicate of Tracks.EventNo.
LINKACCT	Last Event	System	Last time this event was processed. Format: YYYYMMDD.
ADDRESS1	Process	System	Process name. Duplicate of Tracks.Name for
		-,	header record of AP track.
CITY	Action	System	Text description of next action type. Based on
		,	Tracks.ActnType.
ZIP		System	Username that assigned the track.
COUNTRY	Trigger	System	Number of days until event is triggered. Based on
		•	Tracks.NextActn.
RECID		System	Record ID
		•	

#### **Definitions/Descriptions:**

GoldMine Field: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User/System: Field name when viewed in GoldMine. If blank, not visible in GoldMine. User or the System sets and maintains this value.

Used For: The type of data stored in this field. If a value in single quotes (''), this is the actual value stored in this field.

# **CONTTLOG**

**Directory:** COMMON

Description: Log file of field/record changes to all COMMON tables. Used for synchronization.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
CTLOGDAT	TABLEID+SYNCSTAMP	TABLEID+SYNCSTAMP	No	
CTLOGTRN	TABLEID+FRECID+FIELDNAME	TABLEID+FRECID+FIELDNAME	No	

Relationships

Field	Related Table->Field	Type	Notes/Description
None		•	

Structure			
Field Name	Type	Len	Description
SYNCSTAMP	String	7	Date and time that the record was added to the contact set
LOGSTAMP	String	7	Date and time that GoldMine recorded the activity
ACTION	String	2	Code indicating action to take (New, Delete, Update)
TABLEID	String	1	Code indicating table name
			&=Contact1
			'=Contact2
			(=ContSupp
			)=ContHist
			*=ContGrps
			0=ContUDef
FRECID	String	15	Record ID for the record affected
FIELDNAME	String	10	Changed field name or action taken on record (New, Delete)
USERID	String	9	License # or Username preceeded by tilde (~)

# **CONTUDEF**

**Directory:** COMMON

Description: User-defined field names and labels for fields in COMMON tables.

Indexes

Name	dBase Index	SQL Index	Unique?	<u>ID</u>
CONTUDEF	DBFNAME+FIELD_NAME	DBFNAME+FIELD_NAME	No	
CNURECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
DBFNAME	String	8	Table Name (Contact1 or Contact2)
FIELD_NAME	String	10	Physical field name in that table
FIELD_TYPE	String	1	Field Type (Character, Number, Date, Memo)
FIELD_LEN	Integer	2	Field Length
FIELD_DEC	Integer	2	Number of Decimals (Number fields only)
FIELDDESC	String	25	Internal Field Description (global label)
FIELDNO	String	3	Tab order (only User-defined fields)
FIELD_PICT	String	20	
LOCALLABEL	String	18	Local label to this database (If name exists, it is the one displayed for this field)
RACCESS	String	8	User/Group who has read access to this field
WACCESS	String	8	User/Group who has update access to this field
FLDOPTS	String	8	0=Do not log changes, 1=Log Changes to History
STATUS	String	3	Status
RECID	String	15	Record ID

## **CAL**

**Directory: GMBASE** 

Description: Calendar file — contains a record for each scheduled activity. The different record types

are distinguished by the contents of the RECTYPE field. Different RECTYPEs may use each field for a different purpose.

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
CAL	RECTYPE+USERID+DTOS(ONDATE)+ONTIME	RECTYPE+USERID+ONDATE+ONTIME+RECID	No	02
CALCONT	ACCOUNTNO+RECTYPE+DTOS(ONDATE)+ONTIME	ACCOUNTNO+RECTYPE+ONDATE+ONTIME+RECID	No	03
CALDATE	USERID+DTOS(ONDATE)+ONTIME	USERDATE+ONDATE+ONTIME+RECID	No	04
CALPROB	RECTYPE+USERID+STR(999-DURATION,3)	RECTYPE+USERID	No	05
CALALARM	ALARMFLAG+USERID+DTOS(ALARMDATE)+ALARMTI ME	ALARMFLAG+USERID+ALARMDATE+ALARMTIME	No	06
CALRLINK	LOPRECID+RECTYPE+DTOS(ONDATE)+ONTIME	LOPRECID+RECTYPE+ONDATE+ONTIME	No	07
CALRECID	RECID	RECID	Yes	80

#### Relationships

Field	Related Table->Field	Type	Notes/Description	
AccountNo	Contact1->AccountNo	M-1	Only for activities linked to a contact record	
RecID	MailBox->LinkRecID	1-1		
LinkRecID	MailBox->RecID	1-1		
LopRecID	OpMgr->RecID	M-1	Records related to opportunities/projects	

Otraotare			
Field Name	Type	Len	Description
USERID	String	8	User Name or resource
ACCOUNTNO	String	20	Account Number of linked contact. If blank, record is un-linked (typical
			of to-dos). If formatted as 'PB:'Username then pegboard information.
ONDATE	Date	8	Activity date
ONTIME	String	5	Activity Time
ENDDATE	Date	8	Ending date of scheduled activity
ALARMFLAG	String	1	Alarm Flag (Y/N)
ALARMTIME	String	5	Alarm Time
ALARMDATE	Date	8	Alarm Date
ACTVCODE	String	3	Activity Code
RSVP	String	1	RSVP Notification (Y/N)
DURATION	Integer	3	Duration (time in total minutes)/Forecasted sale probability
RECTYPE	String	1	Record Type. Possible values are listed below.
	_		A Appointment
			C Call Back
			D To-do
			E Event
			M Message
			O Other
			Q Queued e-mail S Sales potential
			T Next action
			{Blank} Peg Board record
ACONFIRM	String	3	Meeting Confirmation
		-	and the second of the second o

# CAL, continued

Field Name	Type	Len	Description
APPTUSER	String	10	Meeting Confirmation User (Character 10 indicates color – options listed below)  {Space} Blue (default)  ! Magenta  " (Quote) Red  # Cyan  \$ Green  % Yellow  & Dark Cyan  ' (Apostrophe) White  ( Light Gray ) Maroon  * Dark Green  + Dark Yellow  , (Comma) Dark Blue  - (Dash) Purple . (Period) Dark Gray / Black
STATUS	String	4	First character is flag, second char =1 if notes exist
DIRCODE	string	10	DirCode of the current contact file
NUMBER1	Integer	8	Sales Potential. Also used to mark private records, if value is '16'.
NUMBER2	Integer	8	Units of a Forecasted Sale
COMPANY	String	60	Company/Contact Name (also used for pegboard times)
REF	String	80	Reference
NOTES	Memo	1	Notes
LINKRECID	String	15	Linked Record ID
LDOCRECID	String	15	Reserved for future use
LOPRECID	String	15	Linked Opportunity Manager Record ID
CREATEBY	String	8	Created by User
CREATEON	Date	8	Creation Date
CREATEAT	String	6	Creation Time
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

# FIELDS5

Directory: GMBASE

Description: User-defined field labels and layouts for all fields and databases.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
FIELDS	RECTYPE+VIEWID+FLDPOS+FCOL+FROW	RECTYPE+VIEWID+FLDPOS+FCOL+FR	OW No	
FLDRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Len	Description
1	Indicates type of record stored.
	A
	C=Screen name for a group of fields. The ViewID contains a code
	that links the field records with the screen name record. See
	description below for more details.
15	F=Field record, details about one field.  For field records, this is the RecID of the screen name that these fields
13	are displayed under. The exceptions to this are primary and summary
	fields (Primary being those above the tabs and Summary being those
	in the Summary tab). Primary's ViewID is 00001 and Summary is
	00002.
3	Indicates the tab order of the fields in the specified view. This is the
	order in which this field will be moved to when the user presses the
	Tab key.
3	Column #
-	Row #
20	Global Label (Displayed for all databases if a Local label is not
_	available – see ContUDef)
_	Label Size
	Field Size  If Postupo-C, this is the UserID of the owner of this view. If it is blank
0	If RecType=C, this is the UserID of the owner of this view. If it is blank, it is open to all users (Public).
2	Index # for indexed fields
	Field Type. 0-field, 1=phone #, 128=accountno, 132=expression
10	Field name if applicable
-	Expression if a non-field
15	Record ID
	1 15 3 3 20 2 2 8 2 10

# **FILTERS**

Directory: GMBASE

Description: Saved filters for all databases.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
FILTERS	UPPER(RECTYPE+USERID+NAME)	RECTYPE+USERID+NAME	No	
FLTRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
RECTYPE	String	1	Type; Filter or SQL Query
USERID	String	8	Owner of filter (Blank=Public)
NAME	String	40	Filter Name
QEXPR	Memo	-	Filter dBase Expression (dBase/SQL version)
USEREXP	String	254	Filter Users Expression (Plain English version)
SORTORDER	String	2	Limits Sort
TOPLIMIT	String	20	Top Limit
BOTLIMIT	String	20	Bottom Limit
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

# **FORMS**

Directory: GMBASE

Description: Documents available for merging

Indexes

Name	dBase Index	SQL Index	Unique?	ID
FORMS	UPPER(RECTYPE+USERID+FORMDESC)	RECTYPE+USERID+FORMDESC	No	
FRMRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Structure			
Field Name	Type	Len	Description
RECTYPE	String	4	Position 1 is type of document – Form (from Document Management
			Center), Literature (from Literature Fulfillment Center), E-mail
			Template. Position 2 is typically blank. Position 3 is the Document
			Type (Position 1='F'). 1=Document, 2=Spreadsheet, 3=Envelope,
			4=Label.
USERID	String	16	Characters 1-8=Username/Owner of document. If blank, document is
			public. Characters 9-16=Sort order for this document.
FLAGS	String	10	Document Management flags indicating No (0) or Yes (1). Position
			1=Link To Doc, Position 2=Save History, Position 3=Allow Hot Link,
			Positions 4-6 appear to be saved for later use and are always 000.
TEMPLATE	String	80	Document directory and file name.
FORMDESC	String	40	Document description
APPNAME	String	20	Application and version (i.e. Word.Document.8)
MACRO	String	50	Macro used when launching application and document.
LINKEDDOC	Memo	-	Several parameters, each separated by two tildes (~~) before and a
			line feed (ASCII 10) after. Parameters include: SYNC={0/1 -
			No/Yes}, CREATETIME=YYYYMMDDHHMM, FILENAME={Full path
			of directory and file name}.
RECID	String	15	Record ID

# **FORMSFLD**

Directory: GMBASE

Description: Information about fields in the merge forms.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
FORMSFLD	FORMNO+RECTYPE+UPPER(LABEL)	FORMNO+RECTYPE+LABEL	No	
FFMRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
FORMNO	String	15	RecID links to Forms RecID
RECTYPE	String	2	Record type
LABEL	String	10	Merge code
FIELD	String	40	Field name/macro/expression
FLAGS	String	10	Flags
EXPR	Memo	-	Expression
RECID	String	15	Record ID

# **FORMSQUE**

Directory: GMBASE

Description: Queue of mail-merged documents waiting to be sent.

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
FQDATE	RECTYPE+DTOS(ONDATE)+FORMNO+ROUTING	RECTYPE+ONDATE+FORMNO+ROUTIN	IG No	
<b>FQFORMNO</b>	FORMNO+RECTYPE+DTOS(ONDATE)	FORMNO+RECTYPE+ ONDATE	No	
FQUSERID	USERID+RECTYPE+DTOS(ONDATE)+ROUTING	USERID+RECTYPE+ONDATE+ROUTING	3 No	
FQRECID	RECID	RECID	Yes	

## Relationships

Field	Related Table->Field	Type	Notes/Description
FormNo	Forms->RecID	M-1	Links the gueued form to the original form.

Structure			
Field Name	Type	Len	Description
RECTYPE	String	1	Record Type. Q=Queue record (standard).
ROUTING	String	1	Routing flag (where it's going to)
			0=Printer
			1=Fax
FORMNO	String	15	Identifies form queued. Links to RecID of Forms table.
ACCOUNTNO	String	20	AccountNo of the Contact record that is queued. If the record is an
			additional contact, this is the RecID of the associated ContSupp
			record.
USERID	String	8	Username that queued this record.
ONDATE	Date	8	Date the queued form is scheduled to be run (printed, faxed, etc)
TRACKNO	String	15	If created by automated process, the RecID of the AP.
DIRCODE	String	10	If created by an AP, the File Code associated with the database (File
			Open Database - Properties - File Code).
CREATEBY	String	8	Username that created this record.
STATUS	String	1	If 1, record queued is an additional contact, if blank, a primary.
PRINTERID	String	60	Printer ID
PRTYID	String	15	Priority ID
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

# **GMTLOG**

Directory: GMBASE

Description: Log file of field/record changes to all GMBASE tables. Used for synchronization.

ı	n	d	ex	es
---	---	---	----	----

Name	dBase Index	SQL Index	Unique?	ID
GTLOGDAT	TABLEID+SYNCSTAMP	TABLEID+SYNCSTAMP	No	
GTLOGTRN	TABLEID+FRECID+FIELDNAME	TABLEID+FRECID+FIELDNAME	No	

#### Relationships

Field	Related Table->Field	Type	Notes/Description
None			

## Structure

Field Name	Typo	Lon	Description
Field Name SYNCSTAMP	Type	Len 7	Description
	String	=	Encrypted date and time that the activity occurred during processing.
LOGSTAMP	String	7	Encrypted date and time that GoldSync or GoldMine recorded the activity.
ACTION	String	2	Code indicating action taken (New, Delete, Update)
TABLEID	String	1	Code indicating table in which action occurred.
	· ·		" (quote) Cal
			6 Fields5
			+ Filters
			# Forms
			2 ImpExp
			3 InfoMine
			! (exclamation) Lookup
			; (semi-colon) MailBox
			B OpMgr
			/ PerPhone
			5 Report32
			1 Resitems
			4 Scriptsw
			- (hyphen) SpFiles
			7 Tracks
			9 UserLog
			. (period) Users
FRECID	String	15	RecID in table. This identifies the specific record affected.
FIELDNAME	String	10	Fieldname that was changed or code indicating type of New or Deleted
			record. Codes used are listed below.
			zsNew
			zzNew
			zzzDel
			zzzDelCOMP
USERID	String	9	Username (preceeded by a tilde '~') or license # that created this
			record.

NOTE: Some table changes do not generate GMTLog entries.

# **GSLOGS**

**Directory: GMBASE** 

**Description: GoldSync Log File** 

Indexes

Name	dBase Index	SQL Index	Unique?	ID
GSLOG	SLRECID+RECTYPE	SLRECID+RECTYPE	No	
GSLRECID	RECID	RECID	Yes	

Relationships

Notes/Description Related Table->Field Field Type None

Field Name	Type	Len	Description
SLRECID	String	15	
RECTYPE	String	1	Record type of this log entry.
			D
			S=Log entry, Params contains entire log.
PARAMS	Memo	-	Contains entire log for 'S' RecTypes and other settings including
			license number for 'D' RecTypes.
RECID	String	15	Record ID

# **GSSERVER**

Directory: GMBASE
Description: GoldSync Server settings.

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
GSVID	RECTYPE+MACHINEID+PROCID	RECTYPE+MACHINEID+PROCID	No	
GSVSTART	RECTYPE+MACHINEID+AUTOSTART+PROCID	RECTYPE+MACHINEID+AUTOSTART+PROCID	No	
GSVSTYPE	RECTYPE+MACHINEID+PROCTYPE+PROCNAME	RECTYPE+MACHINEID+ PROCTYPE+PROCNA	ME No	
GSVTYPE	RECTYPE+PROCTYPE+PROCNAME	RECTYPE+ PROCTYPE+PROCNAME	No	
GSVRECID	RECID	RECID	Yes	

# Relationships

Field	Related Table->Field	Type	Notes/Description	

None

Oli dolai c			
Field Name	Type	Len	Description
RECTYPE	String	1	Record type indicating data stored in this record.
			P=Process record
			W
MACHINEID	String	15	If RecType='P', this is the server name
PROCID	String	15	Process ID
PROCTYPE	String	2	Process Type
PROCNAME	String	50	Description of sync settings
AUTOSTART	String	1	Whether to automatically start this process. 0=No, 1=Yes
MAXTASKS	String	2	Maximum number of tasks that can be run
SYNCPERIOD	String	63	Seven segments of 9 characters each indicating the sync settings for
			each day of the week. There are no separators between each segment. The first character of each segment is either 0 (Inactive) or 1
			(Active). The next 4 characters is the start time in military time, the last
			4 characters are the end time in military time.
OPTIONS	String	20	Options
PARAMS	Memo	-	Various parameters depending on sync type. Parameters separated
			by double-tildes '~~' and followed by a line break character. Common
			parameter is IPPORT=#### where #### is the TCP/IP port on the
			firewall where the sync communication is passed. Default is 5993.
CURRSTATUS	String	4	Current Status
RECID	String	15	Record ID

# **GSSITES**

Directory: GMBASE

Description: GoldSync remote site configuration settings.

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
GSSEC	SECRECID+RECTYPE+SYNCTYPE+SITEID	SECRECID+RECTYPE+SYNCTYPE+SITEID	No	
GSSID	RECTYPE+SITEID+SNAME	RECTYPE+SITEID+SNAME	No	
GSSPROF	RECTYPE+USERID+SITEID+SNAME	RECTYPE+USERID+SITEID+SNAME	No	
GSSQ	RECTYPE+QPROCESS+NEXTSYNC+SYNCTYPE	RECTYPE+QPROCESS+NEXTSYNC+SYNCTYP	E No	
GSSRES	RECTYPE+SYNCTYPE+LASTRESULT+SITEID	RECTYPE+SYNCTYPE+LASTRESULT+SITEID	No	
GSSRECID	RECID	RECID	Yes	

## Relationships

Field Related Table->Field Type Notes/Description

None

Type	Len	Description
String	1	Record Type, indicating data stored in this record.
		M
		P=PDA settings (Palm, Windows CE, Outlook, etc)
		S=Site settings (server side)
		T=Site group
		W=Site settings (remote side)
		Account number
•		
•		Synchronization type
•		For 'S' rectype, this is 'U' for Undocked or 'S' for Remote Site (Sub-License).
•		Username of the user assigned to this site record.
•		Site ID – license number and name assigned to this site.
•		Site name (description)
•		Site password (if applicable)
•		All Contact records cutoff (Format: YYYYMMDDHH:MM)
O O		Activities linked records cutoff (Format: YYYYMMDDHH:MM)
•		(Format: YYYYMMDDHH:MM)
•		Next sync date/time (Format: YYYYMMDDHH:MM)
•		Last sync date/time (Format: YYYYMMDDHH:MM)
•		Date/time to start the next sync (Format: YYYYMMDDHH:MM)
		Next sync contact records cutoff (Format: YYYYMMDDHH:MM)
•		Next sync activities linked records cutoff (Format: YYYYMMDDHH:MM)
•		For 'S' rectype, this is the next transfer set filename to send.
•		For 'S' rectype, this is the next transfer set filename to create.
		For 'S' rectype, this is the last transfer set filename retrieved.
		Date/time of the last session (Format: YYYYMMDDHH:MM)
•		Number of retries if sync unsuccessful
•		Options
9		Options
•		Overrides
O O		If blank or 0, no message, if greater than 0, see LastRParam for message
		First few characters of message if LastResult is greater than 0.
•		Current Status
		Numerous parameters indicating many of the sync settings.
•		Log Record ID
String	15	Record ID
		String         1           String         20           String         1           String         2           String         15           String         20           String         40           String         13           String         8           String         8           String         13           String         13           String         13           String         2           String         30           String         30           String         30           String         4           String

# **IMPEXP**

Directory: GMBASE

Description: Saved Import/Export profiles for all databases.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
IMPEXP	RECTYPE+NUMBER1+ENTRYDESC	RECTYPE+NUMBER1+ENTRYDESC	No	
IMPRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Structure			
Field Name	Type	Len	Description
RECTYPE	String	3	If 2 characters, header record, if 3 characters, detail record.  Position 1 indicates type of record ( <b>E</b> xport, <b>I</b> mport, <b>M</b> erge)  Position 2: Profile type, 0=DBF, 1=ASCII, 2=SDF, 3=SQL  Position 3:
NUMBER1	String	2	
ENTRYDESC	String	40	For the header record, indicates the name of the profile, for the detail record, indicates the field name of incoming (Import)/outgoing (Export) file.
OPTIONS1	String	15	Header Records -Import  Pos 1: Field separator (defaults to comma)  Pos 2: Field delimitor (defaults to double-quote)  Pos 3: Record separator (0=CR/LF, 1=LF)  Pos 4: Convert OEM to Ansi  Pos 5: Auto update fields based on Lookup.ini  Pos 6: Match options (0-Overwrite, 1=Add New, 2=No Import, 3=Ask Me)  Pos 7: Import matching records only  Pos 8: Import empty fields  Pos 9: Attach default AP to these records  Pos 10-12: Maximum field length (text imports)  Header Records -Export  Pos 1: Field separator (defaults to comma)  Pos 2: Field delimitor (defaults to double-quote)  Pos 3: Record separator (0=CR/LF, 1=LF)  Pos 4: Convert OEM to Ansi  Pos 5: Export GM field names as first record (Text only)  Detail Records -Import (0=No, 1=Yes)  Pos 1: Convert to Proper Case  Pos 2: Convert to Upper Case  Pos 3: Convert to Lower Case  Detail Records -Export: Indicates field length of exported field.
OPTIONS2	String	10	For the header record, indicates the name of the match field if applicable.
PARAMS	Memo	-	If blank, file not saved with profile, otherwise file name attached to profile preceded by two tildes (~~) and followed by a line feed character.
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

## **INFOMINE**

Directory: GMBASE

Description: InfoCenter file—stores all data for the InfoCenter

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
INFOMINE	UPPER(RECTYPE+LEFT(TSECTION,80)+LEFT(TOPIC,10)	RECTYPE+U_TSECTION+U_TOPIC	No	57
INFOSORT	SORTKEY	SORTKEY	No	58
INFOTRAN	RECTYPE+RECID	RECTYPE+RECID	No	59
INFRECID	RECID	RECID	Yes	60

### Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
ACCOUNTNO	String	20	Account Number of contact if linked
CREATEBY	String	8	Creation User
RECTYPE	String	10	Record Type ('IO1'=Global, 'P0'Username=Private to specified user)
SORTKEY	String	20	Unique Sort Key. Formatted as date and time the record was created
TSECTION	String	100	Section
TOPIC	String	80	Topic
KEYWORDS	String	80	Keywords
OPTIONS	String	10	Options
OPTIONS1	String	20	Options1
OPTIONS2	String	20	Options2
LINKEDDOC	Memo	1	Several parameters, each separated by two tildes (~~) before and a line feed (ASCII 10) after. Parameters include: SYNC={0/1 - No/Yes}, CREATETIME=YYYYMMDDHHMMSS, FILENAME={Full parts of directory and linked file name)
NOTES	Memo	1	path of directory and linked file name}.  Notes (formatted as RTF)
USERREAD	String	8	User/Group with read access (Blank=Public)
USERWRITE	String	8	User/Group with write access (Blank=Public)
LASTUSER	String	8	Last Modified By
LASTDATE	Date	Ü	Last Modified Date
LASTTIME	String	5	Last Modified Time
U_TSECTION	String	100	Upper-case shadow of Section (SQL Only)
U_TOPIC	String	80	Upper-case shadow of Topic (SQL Only)
RECID	String	15	Record ID

## **LEADDBFS**

Directory: GMBASE

Description: Points to lead analysis files that have been created. Files are located in

GoldMine \LeadStat directory.

**Indexes** 

Name	dBase Index	SQL Index	Unique? ID
LDDESC	FILEDESC	FILEDESC	No
LDRECID	RECID	RECID	Yes

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
FILEDESC	String	40	Description of lead file
FILENAME	String	40	Path and file name of lead file
RECID	String	15	Record ID

## **LOOKUP**

Directory: GMBASE

Description: Lookup file - contains a record for each defined look-up entry

Indexes

Name	dBase Index	SQL Index	Unique?	ID
LOOKUP	FIELDNAME+ENTRY	FIELDNAME+U_ENTRY	No	
LKURECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Oti dotai c			
Field Name	Type	Len	Description
FIELDNAME	String	11	Field Name (followed by 'H' if lookup name, 'V' if lookup entry)
LOOKUPSUPP	String	10	For 'H' records, a string of Y/N flags indicating settings.  Pos 1=Insert closest match Pos 2=Force valid input Pos 3=Allow blank input Pos 4=Allow adding Pos 5=Allow editing Pos 6=Allow deleting Pos 7=Pop-up when selected Pos 8=Capitalize first letter Pos 9=Auto fill
ENTRY	String	40	Description
U_ENTRY	String	40	Upper-case shadow of Description (SQL Only)
RECID	String	15	Record ID

## **MAILBOX**

Directory: GMBASE

Description: E-mail Center mailbox file—stores all GoldMine e-mail

#### **Indexes**

<u>Name</u>	dBase Index	SQL Index	Unique?	<u>ID</u>
MBOXLINK	LINKRECID	LINKRECID	No	77
MBOXUSER	USERID+FOLDER+FOLDER2+DTOS(MAILDATE)	USERID+FOLDER+FOLDER2+MAILDAT	E No	78
MBXRECID	RECID	RECID	Yes	79

### Relationships

Field	Related Table->Field	Type	Notes/Description
RecID	Cal->LinkRecID	1-1	E-mails still in inbox or waiting to be sent
LinkRecID	Cal->RecID	1-1	E-mails still in inbox or waiting to be sent
LinkRecID	ContHist->RecID	1-1	Filed, sent or otherwise completed e-mails
LopRecID	OpMgr->RecID	M-1	Records related to opportunities/projects
AccountNo	Contact1->AccountNo	M-1	Linked e-mails, does not include folder records in Mailbox.

Field Name	Type	Len	Description
LINKRECID	String	15	Linked Record ID (from Cal or ContHist RecID)
FLAGS	String	8	The Flags field is a String type, but actually stores a number. When the
	· ·		number is converted to binary, the following rules apply:
			Bit On Off
			1 Read Not Read
			2 In History Not in History
			3 Outbound Inbound
USERID	String	8	User Name
FOLDER	String	20	The Folder field contains the name of the folder in which mail is stored.
			GoldMine uses the following predefined folders
			X-GM-INBOX -Inbox
			X-GM-OUTBOX -Outbox
			X-GM-TEMPLATES -Templates
FOLDER2	String	20	Subfolder
ACCOUNTNO	String	20	Account Number of linked contact
CREATEON	Date		Creation Date
MAILSIZE	String	8	Mail size in bytes
MAILDATE	Date		Mail date/Date to be sent if in queue
MAILTIME	String	8	Mail time/Time to be sent if in queue
MAILREF	String	100	E-mail reference/subject line
RFC822	Memo	1	Entire Mail Message
RECID	String	15	Record ID

## **OPMGR**

Directory: GMBASE

Description: Opportunity Manager file—stores all data maintained in the Opportunity Manager

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
OPMGR	UPPER(RECTYPE+USERID+STAGE)	RECTYPE+USERID+U_STAGE	No	95
OPID	OPID+RECTYPE	OPID+RECTYPE	No	96
OPACCNO	ACCOUNTNO+RECTYPE+OPID	ACCOUNTNO+RECTYPE+OPID	No	97
OPRECID	RECID	RECID	Yes	98

### Relationships

Field	Related Table->Field	Type	Notes/Description
OpID	OpMgrFld->LopID	1-M	Link to sub-table containing additional details
AccountNo	Contact1->AccountNo	M-1	
RecID	ContHist->LopRecID	1-M	History activities related to opportunities/projects
RecID	MailBox->LopRecID	1-M	E-mails related to opportunities/projects
RecID	Cal->LopRecID	1-M	Pending activities related to opportunities/projects

Field Name	Type	Len	Description
OPID	String	15	Opportunity ID
RECTYPE	String	3	Record Type
			Pos 1:
			O=Opportunities
			P=Projects
			Pos 2:
			C=Contact
			P=Competitor
			T=Team member
			l=Issue
			F=Field
			K=Task
ACCOUNTNO	Odmina as	20	X=Template
ACCOUNTNO	String	20	Account Number of linked contact.
USERID	String	8	User Name
FLAGS COMPANY	String	10 40	Flags
CONTACT	String	40 40	Company Contact
NAME	String String	50	Name
STATUS	String	50 50	Status
CYCLE	String	50	Cycle
STAGE	String	30	Stage
SOURCE	String	30	Source
F1	String	20	Course
F2	String	20	
F3	String	10	
STARTDATE	Date	8	Start Date
CLOSEDDATE	Date	8	Close Date
CLOSEBY	Date	8	Close by
FORAMT	Float	10	For Amount
FORPROB	Integer	4	Probability
CLOSEAMT	Float	10	Close Amount
NOTES	Memo	1	Notes
U_STAGE	String	30	Upper-case shadow of Stage (SQL Only)
RECID	String	15	Record ID

## **OPMGRFLD**

Directory: GMBASE

Description: Contains additional information for Opportunity/Project templates.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
OPFLD	LOPID+RECTYPE+UPPER(FNAME)	LOPID+RECTYPE+U_FNAME	No	
OFRECID	RECID	RECID	Yes	

Relationships

Field	Related Table->Field	Type	Notes/Description
LopID	OpMar->OpID	M-1	

Type	Len	Description
String	15	Link to RecID of OpMgr Header
String	1	Record Type
String	40	Item name
String	80	Item value
Memo	-	General notes
Memo	-	Several parameters, each separated by two tildes (~~) before and a line feed (ASCII 10) after. Parameters include: SYNC={0/1 - No/Yes}, CREATETIME=YYYYMMDDHHMM, FILENAME={Full path of directory and file name}.
String	40	Upper-case shadow of FName field (SQL Only)
String	15	Record ID
	String String String String Memo Memo	String 15 String 1 String 40 String 80 Memo - Memo - String 40

## **PERPHONE**

Directory: GMBASE

Description: Personal Rolodex file—contains a record of each entry in the user's Rolodex

Indexes

Name	dBase Index	SQL Index	Unique?	ID
PERPHONE	UPPER(RECTYPE+USERID+CONTACT)	RECTYPE+USERID+U_CONTACT	No	49
PPHRECID	RECID	RECID	Yes	50

Relationships

Field	Related Table->Field	Type	Notes/Description
None		• •	

Field Name	Type	Len	Description
RECTYPE	String	1	Record Type
USERID	String	8	User Name
STATUS	String	2	Status ('U'=US phone format, 'l'=International phone format)
CONTACT	String	30	Contact Name
PHONE1	String	16	Phone Number
U_CONTACT	String	30	Upper-case shadow of Contact Name (SQL Only)
RECID	String	15	Record ID

## **REPORT32**

Directory: GMBASE

Description: Contains listing of all available reports and their settings.

Indexes

Name	dBase Index	SQL Index	Unique?	<u>ID</u>
REPORT32	RECTYPE+USERID+REPDESC	RECTYPE+USERID+REPDESC	No	
REPRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

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Structure			
Field Name	Type	Len	Description
RECTYPE	String	2	Record Type.
			Position 1=Report type, C=Crystal, G=GoldMine
			Position 2=Report category, C=Contact, F=Calendar, H=Analysis,
			I=Labels, X=Other
USERID	String	8	Owner of the report. Blank='Public'
REPDESC	String	60	Description of the report
LINKEDDOC	Memo	-	Several parameters, each separated by two tildes (~~) before and a
			line feed (ASCII 10) after. Parameters include: SYNC={0/1 -
			No/Yes}, CREATETIME=YYYYMMDDHHMM, FILENAME={Full path
			of directory and file name}.
OPT1	String	30	Flags for the various Options available to this report. See next page.
OPT2	String	30	Calendar Activity Code + History Activity Code + History Result Code
OPT3	String	30	All Reports with Options: Calendar Data
			Pos 1-7: Start Date. 'DS' followed by number of days from current
			Pos 8-14: End Date. 'DS' followed by number of days from current
			Pos 15-22: User (if blank, All users)
OPT4	String	30	Contact, Analysis and Label Reports: History Data
			Pos 1-7: Start Date. 'DS' followed by number of days from current
			Pos 8-14: End Date. 'DS' followed by number of days from current
			Pos 15-22: User (if blank, All users)
			Calendar Reports:
			Pos 1-8: Start Time. Format h:mmam/pm
			Pos 9-16: End Time. Format h:mmam/pm
OPT5	String	30	
OPT6	String	30	
SDBF1	String	8	Primary Sort table name
SDBF2	String	8	Secondary Sort table name
SDBF3	String	8	Tertiary Sort table name
SFIELD1	String	10	Primary Sort field name
SFIELD2	String	10	Secondary Sort field name
SFIELD3	String	10	Tertiary Sort field name
STYPE1	String	1	GoldMine: Primary Sort field type (Character, Date, Number)
			Crystal: Primary Sort order (0=Ascending, 1=Descending)
STYPE2	String	1	GoldMine: Secondary Sort field type (Character, Date, Number)
			Crystal: Secondary Sort order (0=Ascending, 1=Descending)
STYPE3	String	1	GoldMine: Tertiary Sort field type (Character, Date, Number)
			Crystal: Tertiary Sort order (0=Ascending, 1=Descending)
SSTART1	String	20	Primary Sort starting value
SSTART2	String	20	Secondary Sort starting value
SSTART3	String	20	Tertiary Sort starting value
SEND1	String	20	Primary Sort ending value

# **REPORT32**, continued

#### Structure, cont.

Field Name	Type	Len	Description
SEND2	String	20	Secondary Sort ending value
SEND3	String	20	Tertiary Sort ending value
GRPSDBF1	String	8	Group 1 table (appears to be unused)
GRPSFIELD1	String	10	Group 1 field name (appears to be unused)
GRPSDBF2	String	8	Group 2 table (appears to be unused)
GRPSFIELD2	String	10	Group 2 field name (appears to be unused)
GRPSDBF3	String	8	Group 3 table (appears to be unused)
GRPSFIELD3	String	10	Group 3 field name (appears to be unused)
PARAMS	Memo	-	
NOTES	Memo	-	Report notes
CURREC	String	1	
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

## **OPT1 Individual Character position definitions (Most are 0 or 1 where 0=No, 1=Yes)**

Character	Contact, Analysis, Label	Calendar Reports	Crystal Reports
	Reports	•	
1	{Blank Space}	Page Layout: 0=Daily Fixed, 1=Weekly, 2=Monthly, 3=Daily Variable	
2	0		
3	Default Printer (0=Selected, 1=Layout)	Default Printer (0=Selected, 1=Layout)	Default Printer (0=Selected, 1=Layout)
4	Contacts: 0=All, 1=Current, 2=Filter		
5	{Blank Space}		{Unused}
6	{Blank Space}		{Unused}
7	Calendar Appointments	Include Appointments	{Unused}
8	Calendar Call Backs	Include Call Backs	{Unused}
9	Calendar Messages	Include Messages	{Unused}
10	Calendar Next Actions	Include Next Actions	{Unused}
11	Calendar Forecast Sales	Include Forecast Sales	{Unused}
12	Calendar Others	Include Others	{Unused}
13	Calendar Events	Include Events	{Unused}
14	Calendar To-Dos	{Blank Space}	{Unused}
15	{Blank Space}	{Blank Space}	{Unused}
16	History Phone Calls	Detail Text - Activity Type	{Unused}
17	History Messages	Detail Text - Activity Code	{Unused}
18	History Next Actions	Detail Text - Time	{Unused}
19	History Appointments	Detail Text - Duration	{Unused}
20	History Sales	Detail Text - Reference	{Unused}
21	History Others	Detail Text - Contact	{Unused}
22	History Forms	Detail Text - Phone	{Unused}
23	History Events	{Unused}	{Unused}
24	History To-Dos	{Unused}	{Unused}
25	{Blank Space}	{Unused}	{Unused}
26	Linked Data - Other Contacts	{Unused}	{Unused}
27	Linked Data - Details	{Unused}	{Unused}
28	Linked Data - Documents	{Unused}	{Unused}
29	Linked Data - Referrals	{Unused}	{Unused}
30	Linked Data - Organizations	{Unused}	{Unused}

## **RESITEMS**

**Directory: GMBASE** 

Description: Resources file—stores data regarding equipment, facilities, and other resources that you can schedule from the Resources' Master File

**Indexes** 

Name	dBase Index	SQL Index	Unique?	ID
RESOURCE	NAME	NAME	No	53
RSCRECID	RECID	RECID	Yes	54

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
NAME	String	8	Name
CODE	String	10	Code
RESDESC	String	40	Description
CUSTODIAN	String	40	Custodian
NOTES	Memo	1	Notes
RECID	String	15	Record ID

## **SCRIPTSW**

Directory: GMBASE

Description: Contains all branching script definitions. Primary use for telemarketing or support

desk calls.

**Indexes** 

<u>Name</u>	dBase Index	SQL Index	Unique?	<u>ID</u>
SCRIPTSW	RECTYPE+QUESTNO+ANSNO	RECTYPE+QUESTNO+ANSNO	No	
SCRPCODE	RECTYPE+ANSNO	RECTYPE+ANSNO	No	
SRTRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Guactare			
Field Name	Type	Len	Description
RECTYPE	String	3	Record Type.
	-		Pos 1: S=Script Header, A=Answer, Q=Question
			Pos 2-3: A/Q records, indicates script number (00-99).
QUESTNO	String	2	A/Q records: Question number
ANSNO	String	2	Script Header: Script number (00-99)
	· ·		Answer: Answer number (00-99)
			Question: '00'
TITLE	String	60	The name of the script, question or answer.
SAVEHIST	String	1	Save results to history (Y=Yes, blank=No)
USERKEYFLD	String	10	Name of field to update if any.
QUESTION	Memo	-	Full question/notes
FREQANS	Long	4	Number of times a particular answer was selected.
ANSGOTO	String	2	The question # to go to if this answer is selected.
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

## **SPFILES**

Directory: GMBASE

Description: Contact files directory—contains a record for each set of GoldMine's contact sets

#### **Indexes**

Name	dBase Index	SQL Index	Unique?	
SPFILES	UPPER(DIRPATH)	U_DIRPATH	No	43
SFLCODE	DIRCODE	DIRCODE	No	44
SFLRECID	RECID	RECID	Yes	45

#### Relationships

Field	Related Table->Field	Type	Notes/Description

None

Field Name	Type	Len	Description
DIRNAME	String	35	Contact file desc
DIRPATH	String	100	Contact file path
USERID	String	8	Contact file user
DIRCODE	String	10	Contact Set Code
DBPASSWORD	String	36	Database Password
DRIVER	String	25	Database Driver
U_DIRPATH	String	100	Upper-case shadow of Contact file path (SQL Only)
RECID	String	15	Record ID

## **SYSLOG**

Directory: GMBASE

Description: System log, contains details about database maintenance and other database-related

activities.

**Indexes** 

Name	dBase Index	SQL Index	Unique?	ID
SYSDATE	RECTYPE+DTOS(ONDATE)+ONTIME	RECTYPE+ONDATE+ONTIME	No	
SYSPID	RECTYPE+PID+DTOS(ONDATE)+ONTIME	RECTYPE+PID+ONDATE+ONTIME	No	
SYSSITEID	RECTYPE+SITEID+DTOS(ONDATE)+ONTIME	RECTYPE+SITEID+ONDATE+ONTIME	No	
SYSRECID	RECID	RECID	Yes	

Relationships

Field	Related Table->Field	Type	Notes/Description	
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None

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Field Name	Type	Len	Description
RECTYPE	String	1	Record type
PID	String	33	Process ID
SITEID	String	20	Site ID
ONDATE	Date	8	Date of entry (m/d/yy)
ONTIME	String	5	Time of entry (hh:mm)
RESULTCODE	String	3	Type of message (i.e. ERR)
USERID	String	8	User logged in at time of message
REF	String	50	Typically first line or primary message
PARAMS	Memo	-	Full text of the message
RECID	String	15	Record ID

## **TRACKS**

Directory: GMBASE

**Description: Automated Processes definitions.** 

Indexes

<u>Name</u>	dBase Index	SQL Index	Unique?	ID
TRACKS	RECTYPE+TRACKNO+EVENTNO	RECTYPE+TRACKNO+EVENTNO	No	
TRKCODE	RECTYPE+EVENTNO	RECTYPE+EVENTNO	No	
TRKRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description	
RECTYPE	String	1	Record Type.	
			B=Track Header record (Process)	
			E=Track Detail record (Event)	
TRACKNO	String	15	A unique track # that links the event with the header process. Ty	ypically
			the RecID of the Process Header.	
EVENTNO	String	3	Identifies the sequence in which events are processed.	
EVENTTYPE	String	1	Event Type (Preemptive, Sequential)	
NAME	String	40	The process or event description	
TRIGGERTYP	String	3	Trigger Type. See table below for details.	
ACTNTYPE	String	3	Action Type. See table below for details.	
NEXTACTN	Integer	2	Next Action. See table on next page for details.	
USERID	String	8	Username. Used for process owner.	
USERTYPE	String	1	User Type.	
			O=Record Owner	
			A=Assigned User	
			C=Attaching User	
			L=Logged User	
			F=User from Field	
FIELD	String	20	Field Name. See tables below for details.	
ACTVAGE	Integer	2	Activity Age. Used for Max Age.	
TOPTION1	String	30	Trigger Options. See table below for details.	
TOPTION2	String	30	Trigger Options. See table below for details.	
AOPTION1	String	20	Action Options. See table below for details.	
AOPTION2	String	20	Action Options. See table below for details.	
AOPTION3	String	20	Action Options. See table below for details.	
FILTEREXPR	Memo	-	Filter.	
CONDEXPR	Memo	-	Condition Expression. See tables below for details.	
UPDTEXPR	Memo	-	Update Expression. See tables below for details.	
RECID	String	15	Record ID	

# TRACKS, cont.

Trigger Fields and Possible Values (Values for first line in each section apply to all rows in that section) Columns that are the same for all triggers:

FILTEREXPR: Filter

ACTVAGE: Max Age (Applicable to Detail, History and Scheduled Activities

Description Description		RIGGERTY		NEXT ACTN	COND EXPR	TOPTION1 (width in parenthesis)	TOPTION2 (width in parenthesis)
	Pos 1	Pos 2	Pos 3				,
Elapsed Days	'D'			Number of Days			
Immediate	1'						
Detail Record Detail/Profile Document Links Additional Contact Referral	'P'	'P' 'L' 'C' 'R'				Detail	Keyword
History Record  Phone Call	'H'	C'				Activity (10) + Result (5) + User (8)	Outcome (5), 0=Any, 1=Successful, 2=Unsuccessful + Reference (25)
E-Mails Next Action Appointments Sales		'M' 'T' 'A' 'S'					
Others Literature Request Event To-Do		'O' 'F' 'E 'D					
Forms Scheduled Activity	'S'	'L				Activity (15) + User (8)	Blank Spaces (5) +
Call Back E-Mail Message Next Action Appointment Forecast Sale Other Literature Request Event		С М Т 'A' 'S' O' F 'E'					Reference (25)
dBase Condition	,C,				dBase Condition		
Disabled Attempt to Trigger Only Once (All above records where applicable)	'X'		'1'				

# TRACKS, cont.

Action Fields and Possible Values (Values for first line in each section apply to all rows in that section) Columns that are the same for all actions:

FILTEREXPR: Filter

UPDTEXPR: Numerous parameters (from Activity Details or optional fields). Used by most action types. Each is

formatted as ~~FIELDNAME=VALUE.

Description	ACTNTYPE		FIELD	AOPTION1 (width in	AOPTION2 (width in	AOPTION3 (width in	UPDTEXPR	
					parenthesis)	parenthesis)	parenthesis)	
	Pos 1	Pos 2	Pos 3			parentificolo	paronincolo	
Print	'L'			FormNo Links to Forms table	'Q' + Number of days to queue for printing (-1 =Now).			
E-Mail	'E'							Update Ref Field with
Delivery Now Queue Draft Password Activity Code Result Code Create History Save Message Body Merge Template				FormNo Links to Forms Table	Pos 1= '1' '0' '2' Pos 2='1'  Pos 3=0/1 Pos 4=0/1	Pos 7-9 Pos 4-6	Password	dBase Expression
Report	'R'			RecID Links to Reports Table	Contacts: 0=All 1=Current 2=Filter/Group			
Schedule Activity (Values applied to all Activities) Schedule from Today Trigger Date Call Message Next Action Appointment Forecast Sale Literature Request Other	Ŝ	Ф. М. С. М. С. С. С. С. С. С. С. С. С. С. С. С. С.	'O' '1'				Number of days scheduled in the future.	Field Parameters
Add History Call Message Next Action Appointment Forecast Sale Forms Other To-Dos	'H'	C M T A S F O O						Field Parameters
Add Detail	'P'							Field Parameters
Add to Group	'M'			RecID Links to ContGrps Table				
Update Field	'F'			Field name				dBase Expression
Remove Track	'D'							
Attach Track	'A'				RecID Links to Tracks Process	Process Immediately=0/1		
Goto Event	'G'			RecID Links to Tracks Event	TIACKS FIUCESS	ininediately=0/1		
Run Program	'U'							Field Parameters

## **USERLOG**

Directory: GMBASE

Description: Log file of user logins, duration and amount of work completed. Displayed in the

GoldMine system logs.

**Indexes** 

Name	dBase Index	SQL Index	Unique?	ID
USERLOG	USERID+LOGIN	USERID+LOGIN	No	
ULGRECID	RECID	RECID	Yes	

Relationships

Field Related Table->Field Type Notes/Description

None

Sii uctui <del>c</del>			
Field Name	Type	Len	Description
CRC	String	2	CRC code used as an integrity check to prevent tampering from
			outside sources.
USERID	String	8	User name
LOGIN	String	14	Time logged in (Format YYYYMMDD HH:MM)
LOGOUT	String	14	Time logged out (Format YYYYMMDD HH:MM)
INOUT	Integer	2	Number of times user logged in. If more than 1, Track Daily Totals has been turned on for this user.
DUR	Long	4	Number of minutes logged in. If Track Daily Totals is turned on, this is the total login time for the day.
KEYS	Long	4	Number of keys pressed
CLICKS	Long	4	Number of mouse clicks
RECID	String	15	Record ID

## **CHARSET**

Directory: ROOT (always dBase format)

Description: Information about the character set used for this installation of GoldMine.

Indexes

Name	dBase Index	SQL Index	Unique?	ID
UCHARSET	UPPER(UCHARSET)	N/A	No	
LCHARSET	LOWER(UCHARSET)	N/A	No	

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
UCHARSET	String	90	Character set information

## **DATADICT**

Directory: ROOT (always dBase format)

Description: Contains field names, types and sizes for all GoldMine tables. Do not edit this file!

Indexes

 Name
 dBase Index
 SQL Index
 Unique?
 ID

 DATADICT
 DBFNAME+FIELD\_NAME
 N/A
 No

Relationships

Field Related Table->Field Type Notes/Description

None

#### Structure

Field Name	Type	Len	Description
DBFNAME	String	8	Table name (from any directory/database)
FIELD_NAME	String	10	Field name in table
FIELD_TYPE	String	1	Type of field (Character, Date, Number, Memo)
FIELD_LEN	Double	8	Length of the field
FIELD_DEC	Double	8	Number of decimals (relevant to numbers only)
FIELD_FLAG	String	3	
FIELDDESC	String	25	Description of field
RECID	String	15	Record ID

NOTE: This table is used when re-building all database tables. It should not be modified in any way as it could cause corruption or loss of data.

## **FLAGS**

Directory: ROOT (always dBase format)

Description: Contains a flag for each user logged into GoldMine. Used in conjunction with the

number of licenses to ensure that the number of login licenses are not exceeded.

**Indexes** 

Name dBase Index SQL Index Unique? ID

None

Relationships

Field Related Table->Field Type Notes/Description

None

Structure

Field Name Type Len Description

FLAG String 1 Count flag

## **LICENSE**

Directory: ROOT (always dBase format)

Description: Contains all licensing information for this installation.

**Indexes** 

Name dBase Index SQL Index Unique? ID

None

Relationships

Field Related Table->Field Type Notes/Description

None

Structure

Field Name Type Len Description

BIN String 100 Encrypted entry for each license on the system.

## **SYNCLOCK**

Directory: ROOT (always dBase format)

Description: Locking table used in network synchronizations.

**Indexes** 

Name dBase Index SQL Index Unique? ID

None

Relationships

Field Related Table->Field Type Notes/Description

None

Structure

Field NameTypeLenDescriptionDATAString1DataRECIDString15Record ID

## **SYNCTASK**

Directory: ROOT (always dBase format)
Description: Table used for network synchronization. Data is transferred through this file.

Indexes

<u>Name</u>	dBase Index	SQL Index	Unique? ID
STID	SITEID	N/A	No
STWRING	WANRING	N/A	No
STRECID	RECID	N/A	No

Relationships

Field Related Table->Field Type Notes/Description

None

Field Name	Type	Len	Description
WANRING	String	1	WAN ring
SITEID	String	35	Site ID
STATUS	String	40	Status
INBUFFER	String	30	In Buffer
OUTBUFFER	String	30	Out Buffer
PARAMS	String	254	Parameters
RECID	String	15	Record ID

## **USERS**

Directory: ROOT (always dBase format)

Description: Table of all usernames, groups, passwords and security settings.

#### Indexes

Name	dBase Index	SQL Index	Unique?	ID
USERGRUP	UPPER(USERGROUP)	N/A	No	
USERS	USERNAME	N/A	No	
USRRECID	RECID	N/A	Yes	

### Relationships

Field Related Table->Field Type Notes/Description

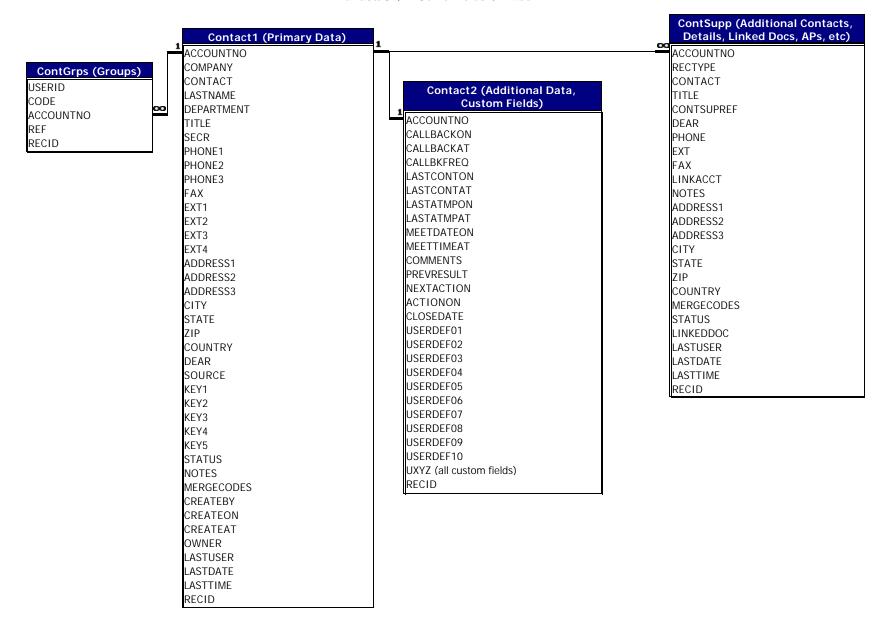
None

Oli actai c			
Field Name	Type	Len	Description
USERNAME	String	8	User's login name. This is referenced from many tables.
NAME	String	26	Full name/group description
USERGROUP	String	8	User group membership
INGROUPS	String	20	
LASTIND	Date	8	Last login date
LASTINT	String	5	Last login time
LASTOUTD	Date	8	Last logout date
LASTOUTT	String	5	Last logout time
SOUNDEFFCT	String	12	Sound Effect
USECURITY	Memo	-	Encrypted security settings – passwords, rights, etc.
OPTIONS	String	10	Options
LASTUSER	String	8	Last Modified By
LASTDATE	Date	8	Last Modified Date
LASTTIME	String	5	Last Modified Time
RECID	String	15	Record ID

## **GoldMine Sales and Marketing Table Relationships**

#### **Contact Information Tables**

dBase/SQL - Some Fields Omitted



## **GoldMine Sales and Marketing Table Relationships**

#### **Calendar-Related Tables**

dBase/SQL - Some Fields, Relationships Omitted. See Table definitions for full details.

